

## Ordering and Shipping

Last Updated Monday, 09 July 2007

Ordering Information Regular Business Hours 10:00am - 6:00pm EST USA

Monday through Friday Minimum Order

We have a minimum order requirement of 5 pounds. If you require less than 5 pounds please contact us via E-mail at [info@duncansbotanicals.com](mailto:info@duncansbotanicals.com) for pricing.

Orders placed by phone, fax or internet will be shipped within 2 business days for orders in stock. If milling is required additional lead time may apply. International orders require additional time for documentation.

Payment  
We accept Paypal, Visa, Mastercard and Discover. Credit terms are available for orders over \$250.00, for a credit application please E-mail us at [info@duncansbotanicals.com](mailto:info@duncansbotanicals.com). Payment by check is also accepted, insufficient funds check will incur a \$20.00 NSF fee plus all bank charges.

Shipping Details

Orders less than 200lbs. will be shipped via UPS ground. Express delivery, 2 day or next day air are available as well.

Orders 200lbs. or more will be shipped via LTL trucking. We have good discounts on LTL shipping or you can arrange pick up with your trucking company.

Pricing Changes and Availability

Mother Nature often dictates our supply. Out of stock items will be posted as soon as possible. We often have to pay our gatherers more when supply is short, we will post pricing changes as soon as possible, ASAP. If a price change has occurred and has not yet been posted, we will contact you prior to shipping your order.